



Comhairle Cathrach
Bhaile Átha Cliath
Dublin City Council

Chief Executive's Management Report

May 2024

Section 136 (2) of the Local Government Act 2001 as inserted by Section 51 of the Local Government Reform Act 2014 places an obligation on the Chief Executive to prepare Monthly Management Reports for Council. The monthly report for the City Council meeting is submitted herewith – Report No: 122/2024.



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ENVIRONMENT AND TRANSPORTATION DEPARTMENT

Road Maintenance Services

Road Maintenance Services' 2024 Annual Works Programme, for the upgrade of roads and footpaths aims to deliver approximately 32km of renewed footpaths and 13km of resurfaced carriageways across the City. Tender documents are presently being prepared for issue to contractors to tender for works packages. It is anticipated that these upgrade works will commence in May and continue through to November.

From January to March, the Division's direct labour crews repaired/ made safe approximately 1,300 defects and hazards on the road network. Furthermore, approximately 101 critical defects and hazards on the road network were repaired/ made safe within 24-hours of them being reported.

Road Maintenance Services responded to the impact of the high wind event, Storm Kathleen on 6th April, removing sixteen fallen trees and ensuring the safety of road users.



Parking Tag and alternative methods of paying for parking

Revenue for Parking Tag for week ending 7th April 2024, was €355,369.90. For week ending 7th April 2024, the usage of coin in parking meters was €86,148.00 and for week ending 7th April 2024 card payments were €137,870.79.

Permit Parking, Pay & Display

New Schemes:

A new Residential Parking Permit scheme commenced in Clare Road, Dublin 9, hours of operation are Monday to Saturday 7am to 7pm and Ebenezer Terrace, Dublin 8, hours of operation are Monday to Saturday 7am to Midnight. Both schemes commenced on 8th April 2024.

Waste Services Update

Team Dublin Clean-Up

The 7th Annual Team Dublin Clean-up which took place on Saturday, 27th April 2024 from 11am and 1pm.

Team Dublin Clean-up encourages residents, community groups, businesses and environmental groups in Dublin to come out and support clean-up events in their local area. Dublin City Council's, Waste Management Services will provide clean up equipment and will collect and dispose all litter collected by the groups.

All groups taking part will be entered into the Dublin City Neighbourhoods Competition and will be in with a chance to win €1,000 for their community.



Waste Management Recruitment

Further to a street cleaning review, interviews for an additional 100 general operatives will commence from the end of April. Recruitment will be on a phased based later in the year and support expanding core city centre 24 hour cleaning and increasing staff numbers across DCC areas.

Waste Management New Fleet on the Streets

Waste Management Services took possession of 5 Multihog CV350 Compact Road Sweepers. The new sweepers are based in our city centre depots Bow Lane and O Rahilly Parade. In addition to the Compact Sweepers we 2 Compact Washers which will be in operation in the coming weeks, the Compact Washers will be used to clean selected footpaths and pedestrian areas.



Dublin Waste to Energy Community Gain Fund

32 grant applications were approved grant funding in respect of the Dublin Waste to Energy Community Gain Projects Grant Scheme 2023 and the total value awarded was €995,027. To date 15 grant recipients have completed their projects and drawn down grant funding to a value of circa €326K. The remaining 17 grant recipients have until the 1st September 2024 to complete their grant aided project.

The Dublin Waste to Energy Community Gain Fund Committee are currently inviting nominations for the position of Community Representative on the Committee to represent the interests of the following sectors:

1. **Community, Residents Association and Voluntary Sector**
2. **Arts, Culture, Education, Environment and Sports Sector**
3. **Business, Social Enterprise, Health and Social Care and Charity Sector**

There are 3 Community Representative positions available, one for each of the above sectors. The nominees should be representative of one of these sectors but will represent all of them on the Committee. The closing date for the submission of nominations is the **10th May 2024**. Application forms are available by e-mailing cglc@dublincity.ie. It is expected to have the selection process completed and the newly

appointed Community Representatives in situ by mid-June 2024.

Fleet Management Services, Environment and Transportation Department.

A request for tenders for the establishment of a Single Operator Framework Agreement for the supply on lease hire with maintenance of Waste Management Services' Side Loaders (Side-Loading Box Cage Body Tipper Vehicles), used for street refuse collection was published on eTenders on Monday 4 March 2024, with a closing date for submissions of Friday 26th April.

As a decision was made to electrify at least 50% of these Side Loaders, this tender was broken into two Lots – one for low emission (ICE) vehicles and one for electric vehicles. It is expected that at least 25 EVs will be added to the fleet in place of diesel vehicles as a result.

In order that these EVs can charge at a sufficient rate so as not to affect service a tender is also currently being drafted for the supply and installation of up to thirty 22 kW AC EV chargers in the North City Operations Depot in Ballymun.

A request for tenders for the establishment of a Multi-Operator Framework Agreement supply on lease hire with maintenance of Light Commercial Vehicles for all DCC divisions is currently being drafted and will be published in Q2 of this year. It is our aim then is that 40% of this Light Commercial Vehicle fleet (approximately 80 vehicles) procured in the upcoming procurement exercise will be electric vehicles, pending the installation of requisite charging infrastructure.

As such Dublin City Council aims to exceed the revised 'Clean Vehicles Directive' (Directive 2019/1161/EU established in law in S.I. No. 381 of 2021) across each of these procurements.

The S.I. establishes a minimum target for the share of clean vehicles procured by public bodies of 38.5%. Until 31/12/2025 a 'clean' vehicle is defined as a vehicle which emits a maximum 50 g CO₂ / km, thereafter a clean vehicle is defined as a vehicle which emits 0 g CO₂ / km – a zero emission vehicle i.e. an electric vehicle.

Because the standard lease hire term that DCC lease hire vehicles is 5 years we will equate

clean vehicles with zero emission vehicles more immediately.

Protection of Water Bodies Office (PWBO)

Dublin City Council is working to deliver a number of projects to ensure that we meet our Water Framework Directive (WFD) obligation of achieving “good” status for all our water bodies by 2027.

Current examples are:

Golden Lane Public Realm Redevelopment - Urban Runoff (Action 70): Tender awarded for multi design team and installation of monitoring equipment. Design and monitoring equipment installation is expected to commence within Q2 2024

Culvert Improvement Works – Screen Upgrade Works. The construction contract is substantially complete.

Santry River Restoration and Greenway Project (www.santryriver.ie) – The Design stage is ongoing, currently flood design element).

Rainscapes Nature-Based Solutions Project ([River Santry and River Dodder Rainscapes | Dublin City Council](http://www.dublincity.ie)). Tender for the contractor for phase 1 (McAuley Park) open for submission.

Bathing Water: Fortnightly sampling at bathing water locations continues in accordance with the DCC out of Bathing Water Season monitoring schedule. Samples results are available online, on www.dublincity.ie and www.beaches.ie

Flood Defence Project - Camac River

Consultants have been appointed by DCC to investigate the reduction of flood risk across the DCC and SDCC sections of the River Camac. Environmental and topographical surveys are now complete. A computer model has been built to investigate tidal, fluvial and pluvial flood risks associated with the river. Preliminary flood extent maps have been verified. Flood alleviation options such as storage, walls, embankments and de-culverting are currently being computer modelled. A further public consultation is planned in April 2024 on emerging options following the successful ones in June 2022.

This study, as with all other flood alleviation projects, is being integrated into a desire to “de-culvert” and widen, what is now seen as an over

engineered river, where possible so that it can, over time, be restored to a more natural state, as far as reasonably possible. The project will also involve identifying and remedying urban pollution sources, where possible. This is also being done in conjunction with an existing Greenway proposal and in tandem with Urban Regeneration and Development Fund (URDF) funded projects in the area. The new City Edge project gives opportunities to achieve some of this. River corridors of 10m-25m wide are policies in the development plan and these will be implemented where possible on this very constrained river. Liaison with large stakeholders is ongoing on possible flood storage areas in DCC and SDCC.

Further wintering bird surveys are ongoing in 2024 to identify protected species as well as other bird quantities. Building threshold surveys are completed. A large Site Investigation for both Dublin City Council and South Dublin County Council areas of the Camac catchment commenced in July 2023 and is now complete. This involved over 100 areas of investigation.

Public consultation days took place in Dublin City on 17th April and in South Dublin on 18th April. Updates on this project can be seen on Camac Flood Alleviation Project website www.camacfas.ie

Drainage Planning, Policy & Development Control

The SuDS Working Group has produced a new “Property Level Guide to SuDS”. This is intended to give guidance on SuDS implementation for small developments, individual houses, extensions, driveways etc. It provides straightforward advice on meeting SuDS requirements in the City Development Plan. It also assists anyone who may want to install water butts, permeable paving etc. to help protect their own local area from flooding and climate change. A media campaign was carried out before Christmas to highlight the issue of people paving their gardens with impermeable materials.

To ensure sustainable development within the City, the Drainage Planning, Policy and Development Control team has established a framework for auditors of Basement Impact Assessment Reports. There are five consulting engineer companies on the cascading

framework and a number of BIA reports are currently under review.

Climate Action Team

Climate Action Plan

Submissions received have been reviewed and compiled into the Chief Executive's Report, that was presented in draft for the SPC. The final report has been submitted to the Council along with the final plan for adoption. Submissions are broadly supportive and constructive, and where appropriate actions and text have been amended to reflect.

EV Strategy

The Dublin Local Authority Electric Vehicle Charging Strategy was published in June 2022.

To support the Electric Vehicle Charging Strategy, the four DLAs agreed to a pilot project to install 200 charging points (at 50 locations) across the City and County.

The final date for submission of tenders was 7th February, 2024 and the successful tender is expected to be appointed in March 2024. The pilot project is primarily focussed on destination charging.. All new (or upgraded) commercially operated car parking developments will be required to provide a minimum of 50% of spaces with EV charging facilities.

Energy Management

DCC Energy Oversight Committee have agreed to progress towards attaining ISO 50001 Energy Management System Accreditation.

Achieving ISO 50001 certification will enhance DCC's reputation as a socially conscious and responsible organisation.

Putting structures in place to induce collaboration between departments will facilitate a more effective response to tackling GHG emissions and improving our energy efficiency.

Decarbonising Zones

Workshops in Ballymun and Ringsend/Poolbeg have been completed. Drafting of the plans will now be completed by Codema.

Dublin Metropolitan Climate Action Regional Office (CARO)

The DM CARO team assisted in organising and facilitating a networking event for Directors of Services, CARO staff and local authority climate teams in Ennis in April. DM CARO made a presentation and participated on a panel discussion. The Minister for Environment, Climate, Communications and Transport officiated on day 2 of the event for the official launch of the Local Authority Climate Action Plans.

The DM CARO team assisted in the report to the Climate Change Advisory Council 'Assessing Progress in Adaptation and Resilience'. This was undertaken on behalf of the County and City Management Association.

Draft Dublin City Centre Transport Plan 2023

The current Dublin City Development Plan (2022-2028) objective SMT05 requires a update of the 2016 City Centre Transport Study. "To review the City Centre Transport Plan 2016 in collaboration with the NTA in the lifetime of the an, setting out a clear strategy to prioritise active travel modes and public transport use, whilst ensuring the integration of high quality public realm."

Consulation on the plan has finished and over 3,500 response were received. A full report on the consultation and the final plan was presented to the Transportation SPC on the 7th of February. And to the Council Meeting on April 8th.

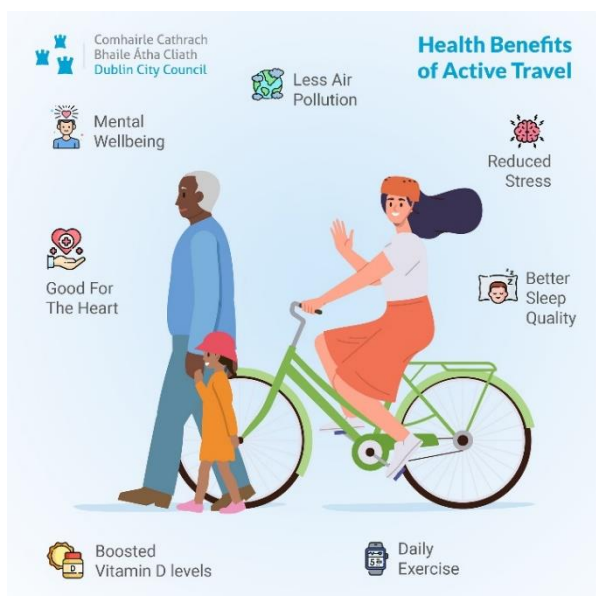


The Active Travel Programme Office (AcTPrO) – Walk-Wheel-Cycle Network

The multi-disciplinary team within the Active Travel Programme Office (AcTPrO) continues to work on the design and delivery of a number of projects as part of the overall network, which when fully completed, will result in 95% of people being within 400 metres of the high quality network within Dublin City.



Kerbing installed on north side towpath between Cross Guns Bridge and Lock 4



Works commencing on Burgh Quay

A more extensive quarterly report on the activities of AcTPrO, was submitted to the Lord Mayor and Elected Members for this April Council Meeting, report no. 85/2024.



Kerbing installation on south side of canal between Binns Bridge and Lock 3

Progress Report on Design & Construction Projects

Projects at Design Stage

	Project	Funding Agency	Designer	Comments
1	College Green Dame St Project	NTA/DCC	TBC	The procurement process for a new Multi-disciplinary design team for the project is almost complete.
2.	Grafton Street Quarter Phase 5 – Duke Street / South Anne Street Area	DCC	DCC	Work is continuing on the detailed design. ESB networks have commenced a major upgrade of their infrastructure in this area. Irish Water will be completing their upgrade works on Duke Lane Lower. These works will need to be completed in advance of the public realm works.
3.	Grafton Street Quarter Phase 6 – Suffolk Street	DCC	DCC	A Project Brief has been circulated to the Public Realm Working group for their information and comment.
4.	Cathal Brugha Street/Findlater Place	DCC	DCC	The Landscape Architect recommenced the design of this project in May 2023.
5.	Dodder Bridge	DCC/LIHAFF /NTA	Roughan & O'Donovan	The planning application for this project will now be lodged as part of the NTA BusConnects project. Preliminary design is complete and the draft EIAR is being amalgamated into that of BusConnects. Land acquisitions are being progressed by DCC but NTA will also lodge for CPOs.
6.	Forbes St Bridge	DCC/NTA	TBC	DCC's Governance Board have approved the preliminary appraisal to re-start this project. Governance documentation is now being finalised for the NTA, to allow the project to recommence and to begin procurement of a new design team
7.	Point Pedestrian & Cycling Bridge and Tom Clarke Bridge Widening works.	DCC/NTA	Roughan & O'Donovan Consulting Engineers Ltd & others	At the Docklands Bridges Steering Group meeting on 29/03/23 the NTA attended and advised that they are satisfied in principle with the proposal to proceed with a bridge at Forbes Street.
8.	Poddle Flood Alleviation Project	OPW	Nicholas O'Dwyer	SDCC are the lead authority for this project. An Bord Pleanála granted approval for the proposals in June 2023. Construction programmed to start in Tymon Park on 6 th February 2024. Construction period estimated at

				2-3 years. In Dublin City councils' functional area there are flood defences proposed in Ravensdale Park, St.Martin's Drive and Mount Argus with Public liaison meetings planned over the next few months. Website www.poddlefas.ie
9.	Camac Flood Alleviation Project 2	DCC/SDCC/OPW	AECOM	<p>New Environmental and topographical surveys are completed. Computer flood modelling of catchment scenarios ongoing, including associated flood damages assessments. Website www.camacfas.ie</p> <p>Environmental surveys have revealed more significant flora and fauna in the river and beside it than previously recorded.</p> <p>Meetings with major stakeholders ongoing. Further public consultation on preliminary options took place on April 17th and 18th.</p>
10	Dodder Phase 3 Clonskeagh Orwell Bridge	DCC/DLRCC /OPW	Byrne Looby	<p>Environmental and topographical survey's completed. Computer flood modelling ongoing. Website www.floodinfo.ie/frs/en/dodder-3/home. Initial flood options being considered and costed. Liaison with LA stakeholders on preliminary options ongoing. Some further site investigation commenced in February 2024. Further public consultation planned in Q2 2024 on preferred option.</p>
11	Mary's Street Pedestrianisation	DCC	DHB Architects Clifton Scannell Emerson & Associates Engineers	<p>Integrated Design Team appointed, preliminary design options being developed. Internal consultation continuing. External consultation to resume following lifting of restrictions.</p>
12	Santry River Restoration Project	DCC	Nichloas O'Dwyer	<p>The project objectives include achieving Substantial flood resilience and meeting Water Framework Directive goals which improving biodiversity and amenity.</p> <p>The project team is anticipating delivering an Emerging Preferred Design for the Santry River catchment, including Greenway amenity in Q3 2024.</p>
13	Wad River Flood Alleviation Scheme Phase 2	DCC	Nicholas O'Dwyer	<p>ABP approved proposal for Clontarf outfall on the 04th of September 2023. Dublin City Council has appointed the consultant for the detailed design and contractor procurement stage of the project. Landowners and major stakeholders liaison is continuing, with a view to commencing work in Q2/Q3 2024.</p>
14	Traffic Works – Package 8.	NTA	DBFL / Atkins	<p>Consultants appointed. At Preliminary Design Stage.</p>
15	Point Junction Upgrade	DCC/NTA	Arup	<p>The non-statutory consultation for the Point Junction Upgrade has been completed</p>

16	Rainscapes Nature Based Solutions Project	DCC	McCloy's	The purpose is to introduce effective surface water management, within specific catchments. Detailed design for proposed scheme is now complete. Construction Contract currently at tender stage. Construction phase expected to commence in Q2 2024
17	Grand Canal Storm Water Outfall Extension	DCC/ IW	JBB	This will see the current storm water overflow being channelled from the confined Grand Canal Dock and discharged into the River Liffey. This will improve water quality in the Grand Canal Dock and enhance the amenity & recreational value of the area. The Project Consultant is now appointed and the Project Team is currently progressing the detailed design for the Project.
18	Golden Lane Public Realm Redevelopment - Urban Runoff (Action 70):	DHLGH	OCSC	Appointment of a multi disciplinary team in Q1 2024 to prepare a cost effective public realm design to sustainably manage urban run-off waters.

Projects at Construction Stage

#	Scheme Name	Client	Contractor	Start Date	End Date	Comment
1.	South Campshires flood alleviation works	AECOM	OPW, Rock Roadstone and KN Network Services	Oct 2014	May 2024	Procurement of flood defences and contractor ongoing to complete existing scheme and seal 13m gap in flood defences on Sir John Rogerson's Quay.
2.	Francis Street Improvement Scheme	DCC	KN Circet	Oct 2020	April 2023	Construction on site has commenced. Works are progressing.
3.	Belmayne Main Street & Belmayne Avenue	DCC	Coffey Construction Ltd.	Oct 2021	April 2023	Surfacing works are progressing well and tenders have been received for the landscaping scheme.
4.	Liffey Street Public Realm Improvements	DCC	Via Mercanti Ltd, trading	Jan 2023	Oct 2024	Works commenced on site 23 rd January 2023

			as Cairn Construction			
5.	Temple Bar Square Refurbishment	DCC	Circet Networks (Ireland) Ltd	April 2023	Oct 2024	Circet Networks (Ireland) Ltd has commenced construction.
6.	Culvert Improvement Works – Screen Upgrade Works	DCC	Tobin Consulting Engineers (TCE) & Stephen Byrne Const.	Q2 2022	Q2 2024	Detailed design at 17 culvert screen sites located throughout the city completed. The PWB Office is managing the Construction stage, which is now substantially complete.

CORPORATE SERVICES, TRANSFORMATION AND HUMAN RESOURCES

Service & Digital Transformation DCC Draft Digital Transformation Strategy



Presentations have been made to each Area committee on the draft strategy and public consultation will commence. Feedback from Councillors will be incorporated into the strategy and projects suggested into the programme of work.

New Online Consultation Tool:

Implementation of the new corporate consultation tool is ongoing, and it is hoped the first consultations on the platform will be in May/June. A demonstration of the new system will be arranged for the Elected Members.

Service Design

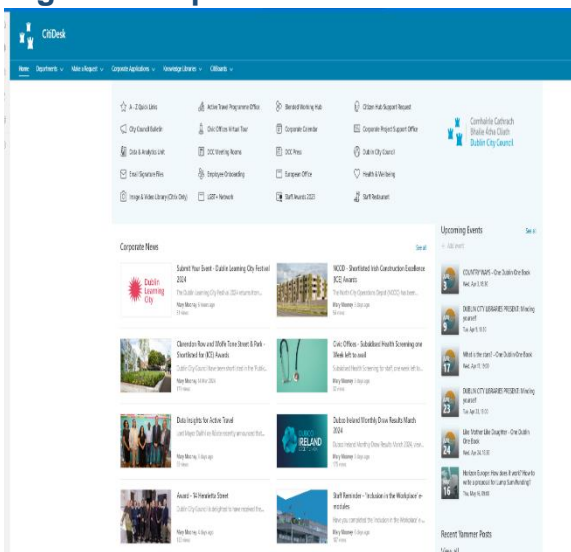
Currently two services are being designed with the assistance of a service designer – the Council’s business travel system and phase 2 of the Disabled Persons Organisations Consultation and Participation Process.

Staff Awards 2024 – Judging complete and the awards ceremony will take place on 30th April

Online Bookings – working with City Hall to make provision for booking online

Property Management – scoping requirements for an improved Corporate Property management system

Digital Workplace



- New services
 - Micro credential courses on the learning and development hub
 - Irish Translation requests
 - A number of services for Fire Brigade
- Street washing app in testing for Waste Management. This will allow crews upload images of before and after. This will be expanded to other Waste Management services
- Hoping to go live in April with the new internal phonebook.

Citizen Hub

Home Map Services MyRequests V3

Councillor

Good afternoon
Councillor [REDACTED]
Ward: South East Inner
City: South East Area
Committee
Party: [REDACTED]

Meetings

April 2024

Sun	Mon	Tue	Wed	Thu	Fri	Sat
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	1	2	3	4

Online Forms

- Online Services
- Motions
- Questions
- Representations

Useful Links

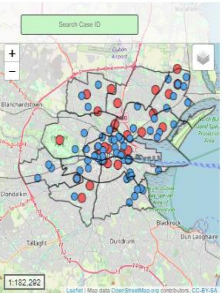
- Ethics and Donations
- Phonebook
- Expenses
- Civic

Committees

- Annual Council Meeting
- Budget Meeting
- Dublin City Joint Planning Committee
- Economic Development and Enterprise SPC
- Monthly Council Meeting
- South East Area Committee
- South East Area JPC
- Special Council Meeting

Cases raised through Councillor Portal
(statistics below cover last 12 months, map shows only cases with location provided)

Number of open cases: 70
Number of closed cases: 33
Total number of cases: 103



Motions

The team are completing on an online nomination form for the Local Elections

Work is progressing on the development of a dedicated Councillor Portal. The solution integrates with Modern Gov and we are currently working with Chief Executives and a pilot area office to finalise internal processes before piloting with Councillors

A review is taking place of live services to enhance customer experience of the online platform and improve communication with customers who have logged requests.

Scoping is ongoing with the Housing Department to develop an online portal for affordable housing. Scheduled go live in May.

3 new casual trading forms are ready to go live.

Dublin City Council BETA

A Dublin City Council initiative to imagine, trial and scale solutions for a more liveable city.

- Pipeline of all BETA Projects: <https://trello.com/b/8jXnfMIO/beta-project-pipeline>
- Further information: www.dccbета.ie or beta@dublincity.ie or @DCCbeta on social media. (You can also follow specific projects via the below hashtags.)

Concept Stage BETA Projects

In the past month, we further developed these trials:



Public electric cooktops

Should we provide public, electric, cooktops in our parks and public spaces?

Collaboration with Parks Department.

- This project was funded via the Department of Public Expenditure and Reform '2022 Innovation Fund'.
- Trial due to go live first half 2024.

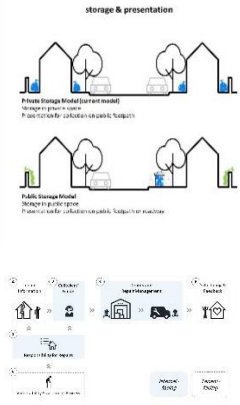


Cargobike Sharing Service (#CargobikeSharingBETA)

Should/how should we provide a cargobike sharing service for the city?

Collaboration with Transportation Department.

- Trial being developed.



The top diagram shows 'storage & presentation' with two house icons and bins. The bottom diagram shows a flowchart for 'Future of Housing Maintenance' with icons for a house, person, and gear.

Residential Shared Bins (#SharedBinsBETA)

Would shared, onstreet, residential waste bins be a useful solution to improve our waste services and reduce dumping?

Collaboration with Waste Management.

- Trial being developed.

Future of Housing Maintenance (#HousingMaintenanceBETA)

How might we transform the housing maintenance service and amplify the experience for tenants and staff?

Collaboration with Housing Maintenance.

- 6 project aspects being developed.
- This project was recently awarded funded from the Department of Public Expenditure and Reform '2024 Innovation Fund'.
- We were one of only 6 projects to receive funding from DPER (92K) to further fund this initiative

Scaling Stage BETA Projects

In the past month, we further developed these pilots and solutions:



Downpour Planters (formerly #RainBoxBETA)

Downpour Planters are a progressive and effective way to ease pressure on our drainage infrastructure and alleviate flooding while enriching neighbourhoods with verdant growth.

Collaboration with Protection of Waterbodies Office.

- This project funded via the Department of Public Expenditure and Reform '2023 Innovation Fund'.
- Pilot being developed.

Communications Office

First draft of Communications Strategy being reviewed. Initial stage of brand refresh underway. Waiting for final sign off on test cases to establish hoarding template for all capital projects. Communications training workshops conducted with Active Travel and Roads Maintenance. New specialist roles of Graphic Designer, Videographer and Digital Content Writer almost in place. New Videography Framework almost in place.

- Number of visits to the website: 200,000
- Number of webpage views: 500,000
- Number of impressions/engagements through social media:
 - Twitter: 1,076,958 / 68,970
 - LinkedIn: 121,318 / 1,828
 - Facebook: 2,157,790 / 18,791
 - Instagram: 321,160 / 11,282

Promotional/Marketing events:

- Local Enterprise Week
- St Patrick's Festival
- One Dublin, One Book
- DRHE/Threshold

Customer Services

- 12,167 calls were answered between 16th March 2024 and 15th April 2024, with 42.56 % of those calls answered in less than 30 seconds.
- Average call answered by Customer Services in 3 minutes between 16th March 2024 and 15th April 2024.
- 4,147 emails were received by Customer Services between 16th March 2024 and 15th April 2024, from the generic customer services email account.
- 5,455 emails were sent out by Customer Services between 16th March 2024 and 15th April 2024, from the generic customer services email account.
- 2,168 emails were received by Customer Services, relating specifically to Parking Permits, between 16th March 2024 and 15th April 2024, from the generic Parking Permits email account.
- 1,812 emails were sent by Customer Services, relating specifically to Parking Permits, between 16th March 2024 and 15th April 2024, from the generic Parking Permits email account.
- Customer Services have taken 3,512 payments between 16th March 2024 and 15th April 2024.
- Customer Services have processed 2,026 Parking Permits between 16th March 2024 and 15th April 2024.
- The Reception Desk in Civic Offices continues to be busy, with 1,547 visitors greeted at the reception desk between 16th March 2024 and 15th April 2024.

Improving Customer Experience Initiatives

Focus Group

Customer Services had two representatives attend the Access in the Public Realm event, on 20th March, to better understand the issues faced by customers. This was suggested at the Public Participation Focus Group at the inaugural meeting held in March.

Gaeilge

Customer Services have proposed a pilot project to improve the reported issues in relation to signage in Gaeilge and to involve the Irish schools in the project and therefore identify the organisation as an employer of choice for school leavers who wish to utilise their language skills in their future employment. This project has been shortlisted for a staff award.

Interpreter Service

- A pilot project has been agreed with interpreter services Samanta, via an online app which uses live people. It is expected that the interpretation service will be available within 5 minutes for customers.
- A review of the main languages required has been received from the Housing department to ensure that the service will be of maximum benefit to the customers presenting at the Civic Offices.

Quality Assurance



Customer Services have been shortlisted for a Quality Assurance award. This relates to the Q Mark award received in the Mansion House in February and recognises the best practice being employed by the section.

Smart City/Smart Dublin

Dublin Officially Accepts European Capital of Smart Tourism 2024 award



At the end of March, the official ceremony was to hand over the title of 'European Capital of Smart Tourism' to Dublin. Over 100 representatives from our staff and partners attended this ceremony. This event took place in the Tourism team's new office space in CHQ. With its modern design and state-of-the-art facilities, the space serves as a hub for fostering partnerships, hosting workshops, and driving forward initiatives to elevate tourism standards across Europe. The new space is a beacon of innovation and collaboration perfectly

mirroring the ethos of the European Capital of Smart Tourism Award.

Dublin Economic Monitor Launch

The Dublin Economic Monitor released their March 2024 issue. A launch event took place in Grant Thornton's Dublin offices for this issue centred on the theme of smart tourism. Owen Laverty mediated a panel discussion on smart and sustainable tourism composed of Megan Best (CEO, Native Events), Eoghan O'Mara Walsh (CEO, ITIC), Liz Halpin (Head of Dublin, Fáilte Ireland), and Barry Rogers (Head of Tourism Unit, Dublin City Culture Company). They discussed how tourism combines sustainability, accessibility digitalisation and cultural heritage to enhance experiences for visitors, while minimising ecological impact. The use of technologies, such as digital trails and smart kiosks, have been developed to help tourists navigate Dublin and discover hidden attractions.



They discussed how tourism combines sustainability, accessibility digitalisation and cultural heritage to enhance experiences for visitors, while minimising ecological impact. The use of technologies, such as digital trails and smart kiosks, have been developed to help tourists navigate Dublin and discover hidden attractions.

The event can be viewed here: <https://www.youtube.com/watch?v=EdYONwL3T5E>



Smart D8 wins at the European Public Sector Awards in Maastricht

EPISA – the European Public Sector Award – is a Europe-wide award scheme for public sector entities at all levels of government that has been organised every two years since 2009 by the European Institute of Public Administration (EIPA). Smart D8 is honoured to achieve second place in the "Innovation in Public Administration" category for *The European Public Sector Awards (EPISA)* by

the European Institute of Public Administration (EIPA). Set against the vibrant backdrop of Maastricht (NL), Smart D8 received the [EPSA 2023](#) Award at the Provincial Government House in Maastricht, where the Treaty of [Maastricht](#) was signed in 1992. Smart D8 is now recognised in the top 2.5% for Innovation in Public Administration in Europe, showing the district's exemplary work in devising new administrative problem-solving paradigms and creating a network of public excellence.

Smart D8 Community Engagement – Q1 2024

In the first quarter of this year, Smart D8 has directly engaged with almost 700 community members in the D8 area, through supporting and participating at key community events focused on topics like Mental Health, Healthy Food and Eating and Physical Health and Well-being.



Following three years of success in engaging Enterprise, Academia and a range of relevant stakeholders, the Smart D8 initiative has delivered 12 impactful and scalable pilots. Continuing to focus on the measured health and wellbeing needs of the approx. 45,000 diverse Dublin 8 population, the 2024 call focus on three key themes: Community Health, Health Literacy and Environment. Applications have now closed, and we received 45 applications including 10% from international participants. Applications will be reviewed over the coming weeks and an announcement of the successful pilots expected by the end of May.



Cyber Security Co-Design Workshop with Smart Docklands

The flyer contains the following information:

- Older Adults and Cyber Security Co-creation Workshop**
- Are you over 60 years old? Would you like to look at cyber safety advice and explore with us what advice is useful for you and other older adults?**
- Monday 15th April 12pm-2pm**
- Pearse Street Library 144 Pearse St Dublin 2**
- We will look at three topics: cyber scams, password management and privacy online. Each participant will get a €40 one4all voucher!**
- Logos:** SFI, MTU, Smart Docklands
- Sign up using the link or by emailing Karolina at karolina@smartdocklands.ie**

Do you work with older adults or are you an older adult yourself? We're inviting you for a cyber security co-design workshop in collaboration with Munster Technological University on the 15th of April from 12 to 2pm in Pearse Street Library. Each participant will get a €40 one4all voucher! You can sign up here: <https://lnkd.in/eJENw6xb> or by emailing Karolina at karolina@smartdocklands.ie.

Dublin City to collaborate with 14 EU partners on the Twin4Resilience project



Twin4Resilience, an EU funded InterReg North West Europe project held its first kick-off meeting in March, hosted by the City of Utrecht. Dublin City Council is part of a wider consortium of 14 partners who have been awarded funding to develop use cases for cities to build and engage local digital twins. The Smart Cities team will lead on the Ethics Framework as part of the Twin4Resilience project on behalf of Dublin City Council and will work with consortium partners from cities across Europe including Utrecht (lead partner), Amsterdam, Brussels and Rennes; to explore how local digital twins can be used to improve decision-making and citizen

engagement for urban development.

Human Resources

The total number of employees at 31.03.24 was 6,116 (headcount). The full time equivalent (FTE) number was 6,030.9.

Recruitment Programme 2024

Year	Recruitment campaigns complete / in process
2024 (YTD)	38

Interviews held/concluded April 2024

Accountant	Assistant Engineer – Electrical
Executive Engineer – Electrical	Beach Lifeguard
Clerical Officer	Environmental Health Officer
Executive Quantity Surveyor	Part Time Office Cleaner

Campaigns Advertised May 2024

Measurer – Road Maintenance	Inspector – Road Maintenance
Assistant Inspector – Road Maintenance	Assistant Foreman Stonecutter/Bricklayer
General Operative Overseer	Chargehand Stonecutter/Bricklayer
Economist	Rate Collector
District Materials Manager	Sub Officer Dublin Fire Brigade

The Public Appointments Service has ongoing recruitment campaigns for

Assistant Chief Executive	Executive Manager
Senior Valuer	Senior Executive Valuer
Senior Executive Solicitor	Senior Executive Scientist

North City Operations Depot Project

The NCOD has been operational since late June 2023. The Project Team continues to work in the background on wrapping up the contracts and final accounts.

Corporate Data and Analytics Unit

Citizen Hub: All waste dashboard is published after adding two more new services. Five more dashboards are published for different committee areas as per the request.

Annual Service Delivery Plan: Stakeholder engagement for all departments has been completed and all of the metrics have now been documented. Overarching documents for all sections are now completed, alongside an estimated ROI for automation and an initial estimation for automation. Initial investigations into automation of some of the workflows are underway. Housing is currently being prioritised with some Dashboards in the construction phase.

Open Data: 169 datasets already published on DUBLINKED. Ongoing publication of weekly Pitch Playability, monthly Cycle & Pedestrian counts. New publication of Dataset – Electoral Divisions DCC. Compliance with (EU) 2019/1024 on Open Data and the Re-use of Public Sector Information from Open Data Unit in DPENDR, Dataset Rationalisation completed. Dublin Economic Monitoring DCC Q4 2023, Fire Bridge and Ambulance Call Outs DCC updated. API automation to upload and download data in CKAN Open Data platform in progress. Public Service Data Strategy Survey in progress. 1XOpen Data Query for the Electoral Divisions resolved. Roadmap 2024 for Culture data publication in progress. Smart Tourism Power BI dashboard in progress.

Data Management: Bearing Point is being contracted as a supplier to develop a business case for the centralized data platform and presentation to Senior Management Board. Bearing Point have started the work and have engaged with the key stakeholders. DAU is providing them necessary support, any required information and helping with engagements.

For the Data management strategy and framework, a supplier is being sought under OGP Framework. Version 1 are going to present the proposal to Darach.

Dublin Fire Brigade

FME issue progress has been made and we are moving forward with report automations using FME. First draft is presented to Micheal O'Donnell. HIQA process automation user acceptance testing is ongoing. Started the BI review process for DFB. Plans to organise a small workshop with all the DFB stakeholders to showcase the different BI tools available and show them examples of the different types of dashboards built by DAU for other teams within DCC. Dataedo setup is complete. DFB is exploring dataedo with DAU. Bearing point is engaging with all the relevant stakeholders within DCC to prepare a business case for Centralised Data Platform. Service process documentation for Dataedo is requested from IS. The work on it will start soon. IS will provide DAU with vlnfra authentication to log issues.

CULTURE, RECREATION & ECONOMIC SERVICES

Economic Development Office Local Economic and Community Plan 2023-2027 (LECP):

The LECP is moving through a six stage process, stage three, developing objectives, actions and outcomes is near completion.

Economic Development & Enterprise SPC: Hybrid meeting in City Hall / Zoom took place on 23/04/24.

[Economic Development and Enterprise SPC - Tuesday 23 April 2024, 3:30pm - Dublin City Council Webcasting \(public-i.tv\)](#)

Next meeting is to be advsd pending new Council term and establishment of new SPC.

Dublin Regional Enterprise Plan 2024: DCC supporting many of the 26 actions in the plan.

Dublin Belfast Circular Economy Capital Expenditure Feasibility Shared Island Funding: DCC/Belfast City Council have competed this project, next steps will be implementing the findings to create a more connected circular economy.

MODOS: MODOS 2024 Training Programmes to help businesses adopt circular economy principles launched. Winter, spring and summer programmes available. Info: <https://modos.ie/>

Dublin City Social Enterprise Awards 2024: The call for social enterprises to apply to the Dublin City Social Enterprise Awards is open for applications Information available on the ICE website: <https://innercityenterprise.com/>

ENFUSE: 161 Applications Received, 69 Enterprises matched with Students, 5 Universities, 22nd May – Finals in City Hall, <https://www.eventbrite.ie/e/708579389027?aff=oddtcreator>

Dublin Economic Monitor: Q1 DEM published and disseminated. Annual Event

held. Next stage preparation, publication of Q1 PMI.

Your Dublin Your Voice: Q1 survey to inform Urban95 completed. Results analysed & presented. Further dissemination planned.

Dublin Place Brand

Content Plan 1st ranked - Journalism, Copywriting and Content Development Services Framework: Content Plan to carry out website audit & keyword research/list-building for Dublin.ie

Action 2.3, Dublin Regional Enterprise Plan: Submit proposal to three other Dublin Local Authorities re: working together to 'Advance a shared brand vision for Dublin'

Local Enterprise Office

Feasibility, Priming and Expansion Grants approvals 2024: 14 grants have been approved to the value of €300,332 supporting the creation of 26 employment opportunities in the Dublin city economy this year. Business Advisers are currently engaged with grant applicants ahead of the third Evaluations & Approvals Committee Meeting of the year is due to take place in early May.

Trading Online Vouchers (TOV) in 2024: 44 applications approved to value of €93,761, as of 2nd April 2024.

Mentoring: 209 hours of mentoring completed 1st Jan – 31st March 24. Annual target 1,000 hours.

Training: 1985 participants & 73 courses delivered 1st Jan – 31st March 24. Annual target 3,000 hours.

Start Your Own Business: 136 participants attended 5 course 1st Jan – 31st March 24. Annual target, 227 participants & 13 courses.

LEO Training (ID: 2013584) & Mentoring (ID: 2038854) Multiparty framework Tenders for 2023 - 2029

<https://www.etenders.gov.ie/epps/home.do>

ID: 2038854 - Letters issued. Contracts issued for mentoring framework 16th April.

Consultancy: Export programme commencing April. Informational session undertaken on 11th April at the Guinness Enterprise Centre. 18 businesses registered, 14 attended.

Dates for your diary

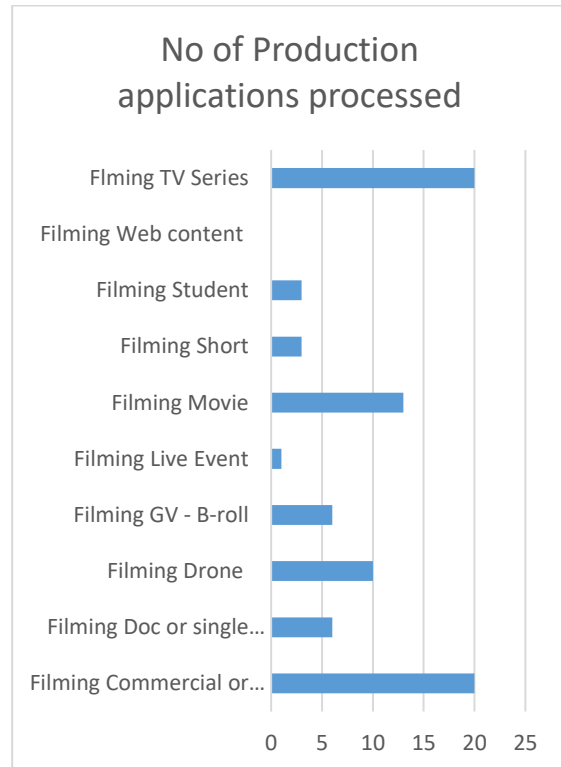
<u>Event</u>	<u>Location</u>	<u>Date & Time</u>
Enfuse	City Hall	22/05/24
The National Ploughing Championships open call for suitable entrepreneur to represent LEO Dublin City at the enterprise village opened 15th April '24. To be selected 3 rd May.	npa.ie	17th – 19th Sept 2024

Events

Luke Kelly Festival Smithfield Square	18/05/24 – 19/05/24 12noon – 6pm	The Luke Kelly Festival is a family friendly event. The event aims to celebrate the legacy of legendary musician Luke Kelly. The Luke Kelly Festival will feature music, family friendly entertainment, workshops, talks and temporary outdoor furniture. The
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		event will be free and non-ticketed.
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Filming Report



Libraries

Q1 2024 Library stats	
No. items issued (+ e-resources)	650,710
Reserves satisfied	39,675
Visits to libraries	609,898
Online visits (DCL websites)	231,157
Social Media, photo/video views	284,903
Total no of events held	1,956
Attendance at all events	27,163
Total no. of outreach events	160
Attendance at outreach events	3,061
Internet sessions & Wi-Fi	15,630 (internet)
Printing & reprography (pages)	144,856

New Policy/Strategy

Throughout May DCL will host a number of public consultation events throughout the branch network in preparation for a new 5 year library Development plan. Details [here](#).

Departmental Priority

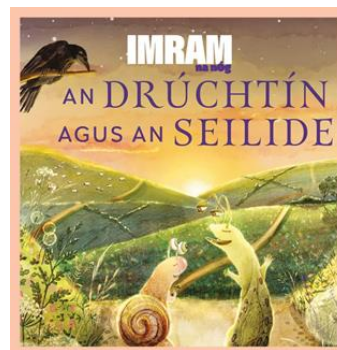
The announcement of the 2024 **Dublin Literary Award** winner will take place on Thursday 23rd of May at the International Literature Festival Dublin in Merrion Square Park.



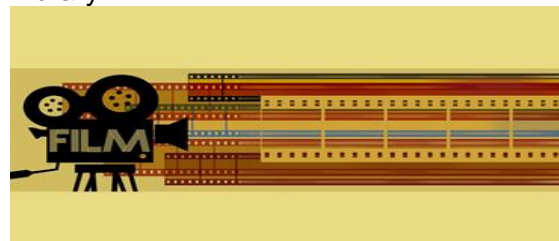
NEW in the Central Library, Ilac Centre. The Creative Studio is a free to use digital maker space for music recordings, podcasts, videos, digital stories and oral histories.



IMRAM na nÓg '24 Leabharlann Shráid an Phiarsaigh, Dé Sathairn 11 Bealtaine ag 12i.n agus 2i.n Ócáid álainn do pháistí aois 6-9 agus do theaghlaigh a chur i láthair ag Natalie Ní Chasaide. I gcomhpháirt le Leabharlanna Chathair Bhaile Átha Cliath agus IMRAM na nÓg, féile litríochta do pháistí.



The **EUNIC European Film Club** will showcase a series of films from ten European countries in four Libraries: Central Library, Ilac Centre; Coolock Library, Rathmines Library and Terenure Library



Project Updates

Update	Current Status	Next Stage
City Library	2b, Detailed design	Completion of Stage 2b
Ringsend Library	Pt 8 process complete	Presentation at April City

		Council Meeting
Charleville Mall Library	Tender for Phase 2 of refurb in preparation.	Full roof and ceiling replacement.
Terenure Library	Pre Part 8 discussions	Formal Part 8 submission

	have been concluded	will be lodged in Q3 2024
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Dates for your diary: Details of all library events [here](#) or subscribe to the Library newsletter [Here](#)

DCSWP

Project	Progress/Current Status	Next Stage
Sport Ireland DAF Applications 2024-2025	All 8 strands applied for under : 1) Community Sports & Physical Activity Hub 2) Training & Education Fund 3) Volunteer Supports 4) Sports Inclusion Disability Project 5) Active Cities 6) Her Moves Programme Fund 7) Equality Diversity & Inclusion Fund 8) Urban Outdoor Adventure Initiatives	Completed and submitted to Sport Ireland
Dublin City Council Sports Plan 2024-2025	Draft Sports Plan was formally adopted by Council at the monthly meeting held on 8 th April.	Plans being put in place to formally launch the document in early to mid-May

Statistics for Q1 2024	Q1 Total
Number of programmes and initiatives delivered	756
Number of participants	28,977

Dates for Diary:

Event	Location	Date & Time
Bike Week	Citywide	11 th – 19 th May
Liffey Descent 5k Race Series	Garda Boat Club Islandbridge (finish)	11 th May
Europa League Fan Festival	RDS, Shelbourne Park, Dublin Castle	21 st – 23 rd May
Go For Life Games	Ballyfermot Sports & Fitness	29 th May

UEFA Europa League Final 2024	Dublin City Council's responsibilities include two designated Fan Meeting Points @ RDS and Shelbourne Park, Fan Festival @ Dublin Castle, Public Viewing Event (if required)	Mobility planning and City Promotion & Dressing. This is in addition to playing a key role alongside AGS in the Safety & Security planning around the final.
DCSWP Calendar of Events	Developed to align delivery of DCSWP programmes and events with major national and international initiatives to maximise impact of ongoing local programmes.	Delivery and promotion of community cycling and bike safety programmes in lead up to National Bike Week (11 th – 19 th May) Lead-In walking/running programmes for Women's Mini Marathon 2024 have commenced (June Bank Holiday) Citywide Go For Life Games in partnership with Age & Opportunity (29 th May) Pre-planning for Marathon Kids 2024 (local school recruitment) Planning for outdoor events/summer camps in progress
Core DCSWP Programmes	Active Cities (Dublin) projects Core DCSWP Programmes: Underactive Communities, Women's Development, Older Adults, Youth at Risk, Sport Inclusion (Disability & Integration), Youth At Risk, Adults with Mental Health Challenges, Schools. Co-Funded – Athletics, Boxing, Cricket, Football, Rowing, Rugby & Swimming	Active Cities highlights include the Golf Programme 2024 Gold programme in partnership with St. Michael's House, further engagement with travelling communities with TravAct, Coolock, audit of DCC swimming pools and leisure centres. Roma Ladies Yoga group, Trauma Yoga sessions for Africa Day Sanctuary Runners. Core Programmes Ongoing

Hugh Lane Gallery

Visitor Numbers

Hugh Lane Gallery's Visitor Numbers continue to be high with a total number of 64,287 in Q1.

Social Media

We were delighted with the earned media coverage we received for **Sacred trust: Donations and their Legacy** across print, online and broadcast reaching +1.4m.

For the launch, we arranged a photo call with Lord Mayor of Dublin Daithí de Roiste with our donors Neil Jordan & Robert Maharry and circulated a press release. This story was picked up by RTE, Irish Examiner, Antiques and Art Ireland, The

Ireland News, Dublin Gazette and more. Ray Darcy interviewed Neil Jordan about the exhibition and Head of Collections Logan Sisley was interviewed on Phoenix FM.

According to research conducted by global tour operator Bokun, Hugh Lane Gallery was acknowledged among the top hidden gems in Ireland.

On 4th April, in partnership with Gandon Press, we hosted a book launch for Mary Stratton Ryan's new book 'The Irresistible Frank O'Meara', welcoming +100 people to the Sculpture Hall.

The marketing team are now working on the strategic planning of the marketing campaign for **More Power To You – Sarah Purser, A Force for Irish Art**. We are also further focusing on developing our social media presence to attract a new audience.

Social Media in figures

Facebook

Organic Reach: 37,000 | 46 new followers

Instagram

Organic Reach: 14,000 | 501 new followers

Twitter

Organic Reach: 19,000

Refurb of 1930s Wing

Refurbishment Project is now part of the Parnell Square Cultural Quarter Planning including the Francis Bacon Studio. In stage 2b currently moving to 2c to complete detail design.

Collection displays & Exhibitions

Sacred Trust: Donations and their Legacy

This exhibition celebrating donations to the HLG collection was launched by the Lord Mayor of Dublin, Daithí de Róiste, on 9 April and will continue through the summer. The film director and writer Neil Jordan, also spoke at the launch as he recently generously gave, with Robert Maharry, a group of beautiful works on paper by Richard Gorman. The exhibition also includes works by Alexander Calder, recently donated by Madeline and John McGahern, and a stunning new painting by Sean Scully, donated by the artist. Works by other contemporary artists, including Paul McKinley, Elizabeth Magill and Suzy Zamit are shown alongside earlier painters such as Katherine McCausland, Roderic O'Connor, Edouard Manet and Claude Monet.

Future Exhibitions: Preparations in place for **Brian Maguire: La Grande Illusion** | 03.10.2024 – 23.03.2025

Revealing how the artist has persistently responded to societal injustices and their legacies.

Sarah Purser: Champion of Irish Art

10th July 2024 – 5th January 2025

Sarah Purser (1848 – 1943) was a hugely influential figure in Irish artistic circles, both as an artist and as an organiser. This

exhibition, drawn largely from the HLG collection, will present her life and work from three different perspectives: artist, collector and activist. Purser was born in 1848 in Dún Laoghaire and studied in Switzerland, Dublin, and Paris before establishing herself as a leading portraitist in the city.

Online collection

The online collection (<https://onlinecollection.hughlane.ie/collections>) is available again after a two-month system outage, due to the service provider. As work on restoring the website was in progress, we improved the experience of using the online collection by making its design more accessible and user friendly.

North Fredrick Lane

Ground floor of this property has been brought into operation for Archive Storage.

Plans for 1st floor fit out in 2024.

20 & 21 Parnell SQ

Feasibility study to be carried out in 2024 which will form part of the development plan for HLG.

Collection Care

Conservation project being carried out on works for upcoming exhibition Sarah Purser.

Monitoring of gallery and environmental conditions and security continues.

Programme of Art Education

Dates for your diary

<https://hughlane.ie/whats-on/>

The Hugh Lane Gallery's collaboration with the CDET *Foundations Project* seeks to offer children caught up in the uncertainty of living in temporary accommodation opportunities for enjoying the creative space and immersion in the cultural life of their city, Dublin through artist-led programmes of creative engagement. The current iteration of Foundations at Hugh Lane Gallery in spring was with artist and puppeteer **Niamh Lawlor**, who explored the theme of joy with the children during after school workshops in our Education Space over five weeks in February and March 2024.

Young Visionaries is a new programme developed by 2023-4 HL Education Fulbright awardee Allison Carey that offers Transition Year students the opportunity to learn about curatorial practice and museum work within the context of the Hugh Lane Gallery. Through this collaborative project, Transition Year students, who were selected following an Open Call, are learning about curatorial practice within the context of the Hugh Lane Gallery as well as at off-site contemporary spaces at Complex and Pallas. The group is reflecting on their own perspectives as young citizens and the larger role art plays in society. This project will culminate in the curation by the participants of an exhibition inspired by the Gallery's collection, opening 9 July 2024.

Ongoing innovative art education programmes and partnerships

<https://hughlane.ie/explore-learn/>

PLANNING AND PROPERTY DEVELOPMENT



New Policy/Strategic Development Plan 2022-2028

1. There is no new information in relation to the three judicial reviews of the Development Plan which are in progress.
2. Variation No. 5 –Built to Rent, public consultation closed on the 2nd February 2024. 5 no. submissions were received. The variation was brought before the April City Council meeting and was passed; the OPR has been notified of the decision and the public notice is due to issue.
3. Work is now underway on the prioritisation of Plans and programmes as part of the implementation of the City Development Plan and the identification of data for the 2 year monitoring report.

Baile Bogán (Ballyboggan) LAP

Consultation with stakeholders continuing and work on key baseline data underway- drainage, access etc. The aim is to have a draft by the end of 2024.

An update was given to Area Elected Members last month, with further workshops to be scheduled post local election to inform the shaping of the draft plan.

The aim is for the plan to be introduced using the new planning legislation; if the Bill is enacted.

Werburgh Street SDRA

Site survey and baseline analysis taking place. This site has a number of constraints which requires detailed technical and structural assessment which are underway.

City Edge

A workshop to discuss the lands was held in April with the local Area Councillors. The emerging preferred option for urban regeneration of the lands will now be worked on; taking into account the points raised and further workshops will be held following the elections to bring this project forward.

NEIC LAP

Baseline and internal information and data collection work has taken place. Further work and stakeholder engagement is needed to progress; which will be looked at after the local elections.

Departmental Priority

Active Land Management

Derelict Sites

Compulsory acquisition – the following properties are due to Vest in the Council on 10th May 2024

- 2 Ranelagh, Dublin 6
- 77 Parnell Street, Dublin 2
- 78 Parnell Street, Dublin 2

Residential Zoned Land Tax

The Annual draft RZLT map was published on 1st February 2024. It identified land that satisfied the relevant criteria and is to be subject to the residential zoned land tax (RZLT). 51 Landowners and third parties made submissions to challenge the inclusion or exclusion of land, make rezoning requests or request a change of date that makes the land eligible for the tax. The submission deadline was 1st April for the inclusion in or exclusion from the final map of specific sites, or the date on which a site first satisfied the relevant criteria. The 31st May 2024 is the deadline for submissions regarding rezoning requests. Any rezoning request submissions received will be assessed and a report prepared; and, if considered appropriate, may be recommended for a variation of the City Development Plan.




City Valuers

- Acquisition of Lease for St. Werburgh's Church - Negotiations completed.
- Terms agreed with the HSE for Rotunda Hospital, to purchase the retail units on the ground floor of Dominick Hall, Lr. Dominick Street.
- Derelict building in DCC ownership at 30/31 Lr, Liffey Street. Preferred bidder identified.
- Engagement with St. Patricks Athletic to agree a development approach Framework Agreement.
- Successful negotiations with TII to confirm funding of successful design tender for new Irishtown Leisure Centre.
- Interaction with the LDA on a number of DCC sites.



IMG_7279 Photo: Barrow Coakley Photography |cl: 087-2856527, 13th August 2016

Departmental Projects

		
Project	Progress in Previous Quarter	Next Stage
<p>Built Heritage Investment Scheme (BHIS) 2023 & Historic Structures Fund (HSF) 2024</p> <p>BHIS 2024</p> <p>HSF 2024</p>	<p>No. of BHIS projects in 2024: 68 projects approved. (114 applications received and assessed) Total funding allocation for DCC for 2024 is €492,800</p> <p>Provisional offer letters have been issued to all the successful and unsuccessful BHIS applicants and all grants have been assigned an inspector. Initial grant inspections have.</p> <p>No. of HSF projects in 2024: 3 projects approved. (41 applications received and assessed). There are two Stream 2 projects carried over from 2023. Letters of acceptance for the three successful grants (total funding of €277,000) have been submitted to DHLGH and the projects have been assigned inspectors.</p> <p>Provisional offer letters have been issued to all the successful and unsuccessful HSF applicants.</p> <p>The Conservation Section will shortly tender for a panel of Conservation Consultants to support the workload of the Conservation Section through the BHIS Grant inspections process. This Conservation Consultancy panel will run for 4 years and can be used by other Departments in DCC.</p>	<p>BHIS and HSF grant inspections will continue over the next number of months up to the deadline for completion of grants (Friday, 27th September).</p> <p>The tender for the Conservation Consultancy panel is expected to be advertised by w/c 22nd April 2024.</p>

Community Monuments Fund Update

Please see below table containing details of the successful applications to the Dept. of Housing, Local Government and Heritage for funding under the Community Monuments Fund 2024.

There were a total of eight applications, with the majority (six) coming from community projects and two DCC projects.

These applications were assessed and submitted by the Archaeology, Conservation & Heritage Sections of Dublin City Council.

The applications are spread out over three streams, with Stream 1 funding capital works, Stream 2 funding Conservation Management Plans/specification of works and Stream 3 funding interpretation projects.

Project	Stream	Local Authority/Community	Amount
St. Audeon's Church of Ireland	1	C	€100,000
St. Mary's Church Crumlin	1	C	€100,000
St. Patrick's Cathedral	2	C	€30,000
St Canice's Church, Finglas	3	LA	€29,993.55

A total of €506,198.55 was applied for. The total awarded is **€ 269,93.55**

Finance

2024	Q1	Q2	Q3	2024 Total	Q1 % Change vs 2023
Total Income from Planning Fees	550,298			550,298	Up 12%
Total refunds issued	61,583			61,583	Down 50%
Net Fee income	488,715			488,715	Up 33%

Planning Enforcement

2024	Q1	Q2	Q3	Q4	Q1 % Change vs 2023
No. of New complaints opened	354				0%
No. of S152 Warning Letters issued	382				-9%

No. of S154 Enforcement Notices issued	55				-15%
No. of S157 Referrals to District Court	9				-52%
No. of files closed/resolved	317				-17%

Total number active planning enforcement files at 31/03/2024	Total	% change 2023
% change	3445	+3%

Property Management

Revenue & Receipts

Revenue Raised				
	Q1	Q2	Q3	Q4
2023	2,617,830	2,414,146	2,786,479	2,500,865
2024	2,897,625			

Income Received				
	Q1	Q2	Q3	Q4
2023	2,005,903	1,987,550	2,989,296	3,655,181
2024	2,741,275			

Development Contributions

2024	Q1	Q2	Q3	Q4	Q1 % Change vs 2023
No. of New invoices issued	188				40%
Total value of invoices issued	€25,378,753				244%
No. of payments made	396				24%

Total payments received	€8,579,313				9%
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Collection of outstanding Development Contributions (utilising enforcement tools)

2024	Q1	Q2	Q3	Q4	Q1 % Change vs 2023
No. of Inspections	7				6%
No. of Section 152 Warning letters issued	48				None issued Q1 2023

Derelict Sites Section

2024	Q1	Q2	Q3	Q4	Q1% Change vs 2023
Number of sites inspected	125				-12%
Section 10 (Warning Letters)	51				+76%
Section 8 (2) Notices (Intention to Enter on Register)	16				+23%
Section 8 (7) Notices (Entry on Register)	7				-12.5%
Sites removed from Derelict Sites Register	0				-100%

Number of Sites on Derelict Sites Register at 31/12/2023	116
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Building Control

2023	Q1	Q2	Q3	Q4	Total	% Change 2023 - 2024

No. of multiple dwellings commenced	1448					88%
No. of single dwellings commenced	24					67%
Total dwellings commenced	1472					88%

Disability Access Certs

2023	Q1	Q2	Q3	Q4	Total	% Change 2023 - 2024	
Valid Applications	100%					100%	
Certs issued within 2 months	Not reportable on quarterly basis - SBS						-
Info requested	6					60%	

Reports on Planning Enforcement, Building Control, Derelict Sites, Property Management and Finance are updated on a quarterly basis.

LAW DEPARTMENT

Ref No	Request Details	Requester Type	Date Opened	Date Closed
FOI/905/2024	Seeks records re roads contracts	Client	01/03/2024	27/03/2024
FOI/906/2024	Seeks records re Avalon House	Press	01/03/2024	
FOI/907/2024	Seeks records of correspondence considered during decision process of previous request	Client	01/03/2024	27/03/2024
FOI/910/2024	Seeks DPIA for Open AI	Client	01/03/2024	
FOI/911/2024	Seeks records re cleaning of gullys at Copeland Avenue	Client	01/03/2024	
FOI/914/2024	records: traffic management plan/ traffic management systems/ policies Grafton Street	Client	04/03/2024	
FOI/917/2024	seeks records re: all copies of housing letters DCC	Client	04/03/2024	25/03/2024
FOI/919/2024	Request regarding litter and dog fines	Client	04/03/2024	20/03/2024
FOI/921/2024	Requests records from DRHE	Press	04/03/2024	
FOI/926/2024	records: No. and frequency of unannounced inspections of homeless facilities in 2022-24	Press	06/03/2024	
FOI/927/2024	seeks records re: planning enforcement Statutory Declaration	Client	06/03/2024	
FOI/930/2024	site adj to Named Street purchased by DCC department of property management	Client	07/03/2024	
FOI/932/2024	seeks records re: amount paid out arising from pothole damage to vehicles & bicycles 2023	Press	07/03/2024	27/03/2024
FOI/933/2024	Records regarding mould	Client	08/03/2024	25/03/2024
FOI/937/2024	Requests records relating to proposed development on named road	Councillor	08/03/2024	
FOI/938/2024	Request records regarding bike thefts in DCC area	Client	08/03/2024	11/03/2024
FOI/940/2024	Records: tendering of training services by Council's Local Enterprise Office years 2018-23.	Client	11/03/2024	
FOI/949/2024	seeks records re: The removal of trees on Skelly's Lane, Artane D.5 in February 2024	Client	13/03/2024	27/03/2024
FOI/950/2024	Any documents, policies outlining procedures & criteria used for selecting tenants	Client	13/03/2024	
FOI/951/2024	records re: A list buildings owned/rented by DCC and their current capacity levels	Client	13/03/2024	
FOI/952/2024	Records re: relating to tents outside International Protection Office (IPO) since Jan 2023.	Client	13/03/2024	

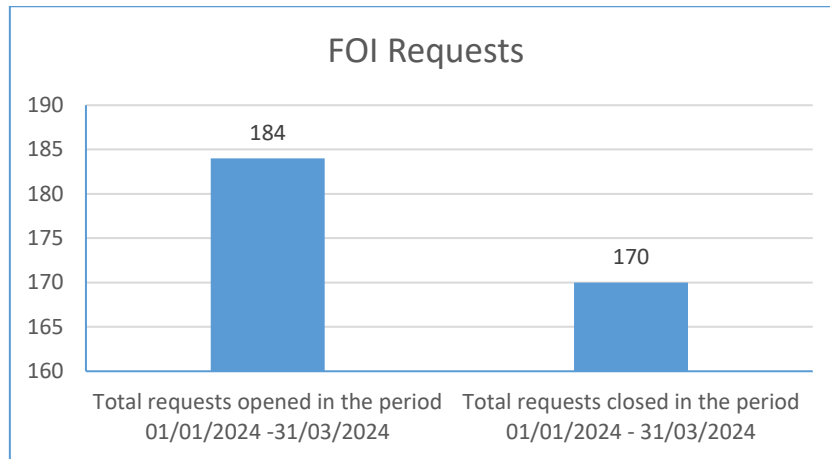
FOI/956/2024	Feasibility study and cost benefit analysis for insourcing of civic amenity or recycling.	Press	13/03/2024	
FOI/957/2024	seeks records re: no of housing applications on exceptional medical grounds	Client	13/03/2024	
FOI/958/2024	Seeks planning records re named apartments	Client	13/03/2024	
FOI/959/2024	Records re: recent audit into standards or conditions of Traveller accommodation in Dublin.	Press	13/03/2024	
FOI/967/2024	Records between DCC and named company re traffic plans for Dublin City Centre	Press	19/03/2024	
FOI/968/2024	Seeks records re removal of tents from Mount Street	Press	19/03/2024	
FOI/970/2024	Seeks records re removal of tents	Press	19/03/2024	
FOI/972/2024	seek records re: planning enforcement file	Client	20/03/2024	
FOI/975/2024	Seeks records re motion on matter of Rathmines An Post Office	Councillor	20/03/2024	
FOI/976/2024	seeks records re: provision of homeless housing services, protocalls, etc	Solicitor	20/03/2024	
FOI/977/2024	Seeks records re social housing	Client	20/03/2024	
FOI/979/2024	records re: Report to DRHE on issue of people being counted as in emergency accomm	Press	21/03/2024	
FOI/982/2024	seeks records re: data and info on the numbers of stray wandering dogs in the Dublin area	Client	21/03/2024	
FOI/984/2024	seeks records re: planning files on named public house Middle Abbey Street	Client	21/03/2024	
FOI/987/2024	Seeks records re applicants selected for CBL properties	Client	22/03/2024	
FOI/996/2024	Seeks records re pay and display results for named road	Client	26/03/2024	
FOI/997/2024	Seeks records re Temple Bar Cultural Trust meetings	Press	26/03/2024	
FOI/1003/2024	breakdown of money spent past five years accommodations those with a disability	Councillor	27/03/2024	
FOI/1006/2024	records re: communications between the Area Engineer issue of prepayment for contracts	Client	28/03/2024	
FOI/1011/2024	Removal of asylum seekers from International Protection Office on 16th March 2024	Client	28/03/2024	

The above table represents a snapshot of the position with non-personal FOI requests only, received in March 2024.

The overall position regarding FOI requests from 01/01/2024 is outlined below.

Total requests opened in the period 01/01/2024 -31/03/2024 **184**

Total requests closed in the period 01/01/2024 - 31/03/2024 **170**



IMAGES OF THE MONTH





Dublin City Council Presents

JOIN THE PEDALPALOOZA CYCLE PARADE!

PEDALPALOOZA
CYCLING EVENT FOR ALL!

11.30AM FROM CAPEL STREET TO FAIRVIEW PARK

REGISTER HERE



Dublin City Council

SENSORIA

A Neurodiversity Festival For All

McGinnis Square Park
26th April 2024

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